

New Ground Transportation Pick-up and Drop-off Options at Detroit Metro Airport for Travelers with Disabilities



Departing Travelers — McNamara Terminal:

- Notify the operator of the ground transportation company that you wish to use the additional service option and be dropped off at the terminal Departures Level curb.
- If additional assistance is requested, operator can contact Prospect Airport Services to provide help within the terminals.

Prospect (McNamara Terminal): (734) 921-7200



Departing Travelers — North Terminal:

- Notify the operator of the ground transportation company that you wish to use the additional service option and be dropped off at Stall 5, which is closer to the enclosed area of the Ground Transportation Center.
- If additional assistance is requested, operator can contact Prospect Airport Services to provide help within the terminals.

Prospect (North Terminal): (734) 247-1122



Arriving Travelers — McNamara Terminal:

- Please make arrangements with your ground transportation provider to be picked up at Door 402, within feet of the enclosed area of the Ground Transportation Center.



Arriving Travelers — North Terminal:

- Please make arrangements with your ground transportation provider to be picked up at Stall 5, within feet of the enclosed area of the Ground Transportation Center.



- Family members and caregivers are welcome to remain with customers using the additional service options.
- For information about TSA passenger screening or to request additional checkpoint assistance, call TSA Cares: (855) 787-2227.
- Please contact the ADA Coordinator if a ground transportation operator refuses to use, or otherwise fails to provide, the additional service option upon your request.

John Paul Minear, ADA Coordinator
(734) 247-7370

Email: Accessibility@wcaa.us